

## Grauthaishar

Assam sarkar jarni khushihaba buthukhe rajiraone bubli maphi odehe khatik-tik khlayhi shoriphumane nangjauhi Assam Right to Public Service Act 2012 khe slamba. Boh act jang Assamni khrib rajiraobo sarkarni gedeniprang rajiraone pantha khushihaba shalayabakhe mithilaphudu,rikhilaphudu odehe sarkari khushi dangyasharaone boh khushihaba buthukhe bubli-myadni bishingha khushi blairimani daitto nephaphudu.Rajirao nangjaubalai khushi jariphuya tikhahi boh khushi dangyasharaone bahariha khainshulaphumani blambo boh Act ha dong . RTPS Act ni blamjang raji sarkar dushoshiha majibrih (14) department jang dophayaba madan-boah(55) khushihabakhe rikhirikha.

Sganga World Bankni gedeniprang Non Lending Technical Assistance (NLTA) blamjang sarkari khushihaba buthukhe rajiraone shorimani habaha dukhu-bobain dongyaba buthukhe rgaushishi shaykhumane juruba. Olai shaykhubaha nangba nangba khushihaba buthukhe thangdao-phaidao khlayhi khushi shalaymani graukhe bonshi mithriba.Assam sarkar khainshubani World Bank,Assam Citizen-Centric Service Delivery Project(ACCSDP) ni habaha rajiraone sarkarni khushihabakhe hamshishishaorimani odehe ARTPS Act.2012 ni blamjang gejebthithi nayshomane \$39.2 million rhang jauba rinang thihi grau riba.

Assam Citizen Centric Delivery Project (ACCDP) ni khushi jakha rajiha RTPS Act khe hamshishi yawaihi Assam rajini rajirao,bangdaohide khrib dukhisharaokhe slamkhumane . Project Deelopment Objective(PDO):"Rajiraoni nangyaba khushikhe bonshiniha gibi gibi shorihima"

## Assam ha Tribalraoni Naigathai

2011 census mote Assam rajini Tribal jonkhro khribjang 38,84,371 jadu,ebu rajini khrib jonkhroni 12.4% Assamni tribal jadi dedauyaraoha dong Boro (35.1%),Mishing (17.52%), Karbi (11.1%), Rabha (7.6%), Sonowal Kachari (6.5%), Lalung (5.2%), Garo (4.2%) odehe Dimasa (3.2%).Bonshikhribjang rajini tribal jonkhroni 90% jahidu.gejeshi tribal rao jakha Deori,Hajong,Thengal Kachari.Khasi, jaintia, Mech, Chakma, Mizo, Hmar, Kuki, Naga, Barman (cacharha), Man(Tai johyarao), Khampti odehe singpho jadi.Tribal rao hathani hari denglayhi bjom bjom dongre odehe hagra-bongra,dibu-dikhong odeh dau-mih buthujang gbashi dongbakhese hamjauba. Assamni tribal jilla madoh – karbi Anglong, Dima Hasao,Kokrajhar, Chirang,Baksa odehe Udalguri khe Scheduled area thihi sarkar knariba.Assamni tribalrao hagra guthu ba mlayni berengjang degaohi dongyaraode niya thikhabo tribal haphaiha gakhudaolamni khushi buthukhe gejebrimade nangphaykha.Tribal haphaikhe slamkhumane ashaba khushiha shalaybaha haphai hangkhonha dongyaraojang rgaushishi thiplalayhi bonshine khushi jagothai khushihaba shalayma nangdu.

## Tribal raone khlayhi Assamha Legal and institutional framework.

Bharatni Lajabmagraha dongyaba Article 342 mote givin givin tribe aar tribal jadi buthuni bishingha bjom-bjom dongyaba jadikhe shaykhohi Presidentni gedeniprang sarkari notoification khaykhohi Schedeled Tribe(ST) thihi mithiriba.

Lajabmagraha tribalraoni rhaokhidim dongyaba buthu jakha (i) Article 14,khribnebo baushi hokh aar subuda maiphumani haba;(ii) Article 15, miya-msainjik,jadi-dharma buthukhe rikhihi nayslebakhe mthauma (iii) Article 15(4) tribalrao khe slamkhumane raji sarkar nangbashi khushihaba slamlaphudu;(iv) Article 16(3),Scheduled Tribe raone chakri riba aar bonshini postne khlayhi raji sarkar reservation dengriphudu;(v) Article 46,tribal raokhe laishi-laibra aar

rang-rihni habaha shau nanghi slamkhumane raji sarkar nayshoma , somajha dang-gjai aar naysemakhe mthaohi dengma;(vi) Article 243 mote Panchayat odehe Municipality buthuha STRaone khlayhi reservation dongma;(vii) Article 275(1) ST raoni hamdaone khlayhi Grant-in-aid dongma;(viii) article 330,332,335 mote Lok Sabha ,State Assembly buthuni seat odehe Central aar State Government ni office buthuha officer raoni chakrine khlayhi ST ni reservation dongma odehe (ix) Article 339,340 ha tribalaoni gakhudaolamni habakhe nayshoma aar rikshomane Union ni power dongma.Tribal somajkhe dimkhohi dengmane mashi nangyaba Act, jaka" Scheduled Castes and Scheduled Tribes (Prevention of Atrocities) Act,1989. Tribal jonkhrokhe shau nangmane Laijabmagrahi Article 244(2) odehe 275(i) ha Assamni tribal haphai buthuha jarkhe jar shlamkhumamani blam dong.Boh Autonomous Council buthuniha sarkari khushihaba mote jar jarni Council haphaiha gakhudaolamni ashaba khushikhe shalailaphudu . ST sharaone khlayhi shau nanghi gejbthithi khushi dangphalangmani sarkari act,rules odehe policy dong.

- The Schedule Castes and Scheduled Tribes (Prevention of Atrocities) Act. 1989.
- The Scheduled Tribes and other Traditional Forest Dwellers(Recognition of Forest Rights) Act.2006
- Assam Right to Public Services Act,1942
- Assam Land and Regulation (Amendment) Act. 1942
- World Bank(Operational Policy) OP 4.10

### **Khushi gbayarajang rikhilam**

Projectni khushikhe somajha yawaiphalangmani habaha nangba nangbakhe shaykhubaha jadi-bjom, jilla odehe rajini berenha gbin gbin khushi dangyaraojang shainlayba, boha Tribal Slamkhune Khushihaba( Tribal Development Plan) slamma nangre thihi mithiphuba . Baksa (Salbari Sub-Division), Karbi Anglongni Hamren Sub-Division(Sixth Scheduled jilla) odehe Dibrugarh ni tribal rao jang shainlayba. Olaibaha msainjikrao gbayarao bangbi.

### **Tribal Slamkhune Khushihaba( Tribal Development Plan)**

World Bankni Operational Policy for Indigenous People(OP4.10) haba mote odehe ST raoni mithijaumah khe shau nanghi slamkhumane Tribal Slamkhune khushihabakhe jenba.Tribal raoni nangjaumah buthukhe rikhihi bonshine TDPni bishingha bishilai jurumah riphudu bobuthukhe hathanini subungkhe laphahining khushi dangphalangma.

### **Tribal Slamkhune Yaohalayahba khusihaba (Tribal Development Plan) ni sohithani**

Tribal Slamkhune Khusihaba (Tribal Development Plan) ni sohithani bauhthai, yaohalayahba khusikhe gibijahngning jatorima-

- (i) Yaohalayahba khusihaba (project) lamah jahng Tribal raoni johnkhro ni basaoha nangbalilai sainlaitharma;
- (ii) Tribal rao yaohalayahba khusihaba ni khrihp khusi salaibani dangthai, khusiha phnangba odeh khusidangba khe naisomani habaha gabaphuma;
- (iii) Khusihaba ni mailamgamah yaohalayahba khusihaba ni haphaiha dongyahba tribal raoni bisingha khrihp jahng baosi sohismairima; daraha ahr dangne bauhthai ha dongba lilai bonsini

daraphara jahng basao mithijaomah, duniphrang lailanghi somaj odeh rangrih ni habaha gathirphuya jabakhe bangyadao rimani habaha bonsine gibinkhlaihi jurumah ririma.

(iv) Dangkho odeh khusi phnangmani haba hamdao riphalangma luguha blaimah dangphumah khaikhomani lamah slamrima TDP khe khusiha phnangma thangbaha, asaba khusiha dophahi dongbakhe khaikhomani lamah odehe järni asaba nangjaomah dukhu khainsu phumani lamah rgaorima.

(v) Naisoma ahr khnasorine hathani/ bonoh dong, eboh jehphadu yaohalayaba khusihabane nanginyahba khermi odeh daogaributhu (mechanism and benchmarks). Eboh ni basaohabo, Tribal rao khusi maiphumani haba jahng dophayahba dukhuhadikhe sjammani khlaihi Dukhuhadi Sjamne Lamah (grievance redress mechanism) slamrikha.

### **Tribal Slamkhune Yaohalayahba khusihaba ni bauhmahbuthu**

Eboh hamdaone dangpha langma ni Tribal Slamkhune Yaohalayahba khusihabani bauhmah duha dongyahba government ni bekhreng (framework) odeh phaikhilai buyahba tribal somaj daraphara, dongthai, daogari ni basaohaning slamba seh sixth schedule haphai odeh givin haphaijohm (district) ha dongyahba tribal rao ne Assam RTPS Act ni maigahlam khe ririmani khlaihi. Bauhsmaimah, jehpphamah, khusiha gabamah, dongphamah, nangjaobalai danglamah, bobainangjaomah ni rajijahng dangyawaithu odeh raji jahng yawaiyahba slamkhudaone daragejehp ni bauhjang ning tribal slamkhune dangren ni bauhgejer jama.

#### *1. RTPS Act sorima sixth schedule haphai ha Dara sorima*

Magtham Autonomous Council graokhening thihkha Karbi Anglong Autonomous Council (KAAC), Dima Hasao Autonomous Council (DHAC) odeh Bodoland Territorial Council (BTC) ni bisingha dongyahba bakhlaha riyahba madoh haphaijohm ha RTPS Act sorimani Assam sorkar khusi haba jenkha. Eboh Autonomous Council haphaijohm buthu bonsini jar jarni Council ha daraha dongbalai RTPS Act ni haba ha graobonoh mathaoma council/ territorial yawaiyahba haphai buthuha eboh dara khe khusiha phnang phugothai. Autonomous Council yawaiyahba haphai ni bisingha eboh State Legislature ni dara (Act) khe khusiha labubani sgangha Council gede niphrang dangkho darani nangjaomah-graojru (formal endorsement) nangdu, odeh jahng, sixth schedule naisoyahba madoh district ha sgangthao RTPS dara khe khusiha phnangdaba. Duha, sixth schedule haphai sosi RTPS dara ni yawaiyahm dedaoriyahba, Autonomous Council buthu gibijahngning dangkho, dangyah odeh rajini khusi dangrimani dara buthu khe suthaima ahr naisoma nangdu; odehlaining gibi gibi hamdaorimani darabuthu khama / ebo hathobuthu khe slamphinma nangdu.

#### *2. Scheduled Tribe certificate ririyahba, RTPS rajinikhusi dangjruribani darajahng*

Eboh ni habaha sorkari dangkhoha dara bangba odeh sorkari niyahi dongyahba hosom buthu eraha dophabani khlaihi RTPS dara ni bisingha mithijaoyahba madanbowa (55) khusihaba beren ni bisingha Tribal raoni phantha Scheduled Tribe certificate ririyahba khusihaba khede jehp phayakha. Tribal Certificate tribal rao ni phantha hamsining nangdao thaoyahba haba seh odeh jahng, eboh ni habaha gejehephi lamah khaikhomani blamha tribal hosom buthu khrihp jahng

graosi. Olainiing, TDP ni lamah khaikhomani khusihabani khilaihi ST certificate ririyahba khusi khe RTPS dara ni hangkhon ha labuma glaima.

### *3. Rajini maigahlam (facilitation) hathan khusi dangjruriyahba habakhe tribal subung raoni gabasi soriphune*

ACCSD khusihaba slamrima nangbalailai One-stop-service/ raji maigahlam hathan (PFC) sixth scheduled haphai ni Karbi Anglong, Dima Hasao odeh BTAD haphai buthuha, bobuthu khusijagothai 'single window' 'baisi dangrilam' ni haba jahng rajirao khe juruma RTPS ni khainsumah sophayahba buthu khe dang phalangmane odeh e-enabled targeted services (electronic jahng naithaidahi dangjru riginyahba khusi) khe khaikhorimane. Elaijahng, nangjaoyahba subungraone dangjru ginyahba khusihaba khe tribal raoni sgangha gabasi soriphumani lamah dong. Eboh buthuni dangthan hahgejer khe Autonomous Councils naisorima, haphaiha hading habao gaba dukhu jaginyahba lamah buthu odeh lamah gajain khe thanghi khusi dangthani nohkho ha sohiphugothai boh hababuthu khe naithaihi. Special operation and maintenance (O&M) Gejebthi khusi dangpha langma ahr yawai phalang phuma khe hathanha hamsi naisorima, khusi jarimane- ICI odeh hathan masinising masiha sorilaiphumani khermi (connectivity equipments) buthu bauhba lailai gajainha dongyahba haphai sosibo khusi rigothai.

### *4. Gjainnising sainlaiphune odeh mithisone haphaini tribal graoh jahng*

ACCSD khusihaba dang phalangma khrihp gedeniphrang sainlaiphuma/goronphumani lamah, rajini subung raone khnlai phugothai yaowailaimani hahgejer ririphumani, bohni bauhthai RTPS ni khilaihi sainlam khaikhorine. Eboh bauhthai ha, tribal johm masi nangdao thayahba odeh lamahphunune gonthai. IEC (khnalaine, ringmah odeh thanglai-phailai) khe mithirine khusihaba ni blamha dangbaisi labuma khrihp subungjohmni nangyahba graojma, tribal rao niha sorimani lamah khe hamdaorimani habaha nangdaorihi bol singridada. Rajirao khe mithiripha langhi khademah phairima, khrihp nangba graohjma haphaini tribal raoni graoh jahngning sainlaiphune, tribal rao thanglai-phailai-sainlaiba ha sgang nising yawai phabu laiyahba khermi buthukhe yaowairihi.

### *5. Khusihaba ha masainjikraoni dangjrumah/dongphamah*

Masainjikrao khe bangdaohi khusiha gabarimani, masi nuyahba saumin jakha khusihabani khilaihi salaijenba ahr khusiha jarimani thangba ha masainjikrao khe bangdaohi gabarima, boh ni khilaihi hamsi khamlaihi niyakhade odening bojohm jahi thih khabo basain gabang lahi masainjikrao ni phantha sainlaima-mithilaimani hajora bauh phalangdu.

### *6. Dangsongi odehe bublimasiha khusibaosi dangyah (Continued & concurrent engagement)*

Tribal johm khe bonsini hohk odeh mainphainni habaha mithirima luguha bonsini nangjaomahni basaoha thihso lariphuma-josolariphumane khilaihi, khusihaba salaiba odeh dangpha langbaha tribal johm jahng baosi khusi dangsonghi dongma. Eboh khusihaba ha haphaini subungjohm, jalairaoni hosom odeh bumugnang ringsgang somajni hosom khe gabapharima/dongpharima,

sorkarini dangkhodep buthu jahng tribal subungraoni gejerha donghi yaokhrilai khusi danghi sainlaisorima hemphajrma ni khlaihi.

*7. Tribal slamkhudaone khusihabani dangejer ha dangba hamduthi suthaima (Mid-term assessment of Tribal Development Plan)*

Khusihaba jenbanising dang phalanghi maithaigni sobani yahonha, danggejerni bubliha Tribal slamkhudaone khusihaba khe suthaima/rikhima, khusihaba dangyahba ahr tribal johm ni basaoha boh ni bumin/bului brasosi nujaokha dophakha boh khe naithai phinmane odeh nangbalailai saikhu-slamyahba khusihaba khe rehpsani haine (to recommend).

**Blaimah khaikhone odeh slaiphalanghi yaowaiphalangne (Capacity building and change management)**

khrihp Jehphatharhi blaimah khaikhone khusihaba khe ACCSD yaohalayahba buduglaoni khusihaba, dangpha langma, dangpharai ni khlaihi rajinikhusi dangrimani rajirao rikhine gejernoikhoh ni slaiphalanghi dangpha langyahba khusi khe jurumane. Eboh ni dangslingrine khusihaba, jehpphatharhi dangthai khaikhoyahba habakhe laphanang, hahgajain dongyahba tribalrao odeh givin dukhujahng dongyahba subungjohm ni nangjaomah khe thihphlarihi khusi jariphugothai. Slaiphalanghi yaowai phalangma boh ni graoh jakha khermi beren, dangthaih, dangba blaimah, slaiyahba khusi habanising asa jayahba yaoblai niyakhade janangbauhi sgangriyahba khusihaba khe maiphumane slaiyahba subungrao jahng yaowailaima, sgangripha langmani daragejehp; eboh buthu yaohalayahba budugalao khusihaba ni masi nangyahba bogoyo (component) seh. Eboh habani sohithan jakha, khusi dangriyahrao ni subungni basaoha khasaomah odeh tribalrao, givin blaiya thaoyahba bojohm odeh gajain dongyahba haphai buthu ni khlaihi khah jahng mujhang lamjaomah khe judaorima ahr thangdaorima.

**Khusiha phnangne Lamahslam**

Assam ni Nohlai haphai ha Thanglai-phailai lamah odeh Phadaindangba (ARIAS) ha Jrumahrine Hosom, Assam ha Bank rang juruyahba khe naisodu, duha eboh ne yaohalayaba khusihaba khe naisophumani lamah ririkha. ARIAS ni state buduglao-yaohalayahba khusihaba judaonaisoyah (State Project Director) ACCSD nibo khusihaba naisoyah jahi dangpha langma. ARIAS bisingha dongyahba Buduglaoni Khusihaba Yaowaine Bonoh (PMU) khusidangba ha gabayahba khrihp sorkari dangkhobedehp buthu (departments) odeh dangyahjohm buthu (agencies) jahng goronhi nangbakhe thihri phalangma luguha khusihabani thangdao-phaidao hababuthu (technical inputs) khe naisopha langma, nangyahba dangphnu (documentation) khe masi/bojohm khlai phalangma odeh rang-rih yaowaiba ahr yaoha glaiyahba khusihaba buthukhe (procurement activities) sgangri phalangma.

Khusi dang phalangyahbani dangkho bedehp(department) odeh dangjohm maphrong saosi naisoyah dangkhobobra (nodal officer), PMU sohngyahba khusihabani dangpharai ni jurumah

jahng 'buduglao yaohalayahba khusihaba' (project) ni dangpha langyahba khusi khe salai phalangma.

Elai khusidangkho/ khusiphanang naisokho (implementation unit), Karbi Anglong Autonomous Council (KAAC) ahr Dima Hasao Autonomous Council (DHAC) odeh Bodoland Territorial Council (BTC) bisingha khururima. PMU sohngyahba khusihaba dangpharai (project staff), khaslam phinmani lamah odeh slaiphalanghi yaowaiginyahba luguha balaimah khaikhone khusihaba khe jurupha langma.

#### **Naisophalangne odeh hamsidangba khe suthaiphalangne balam (Monitoring & Evaluation Mechanism)**

Duha dangpha langyahba khusibalam odeh Prote/bului phunuyahba khe naithai phalangne graojmarimani ni yaowailam (the use of data to monitor the result indicator) buthukhe gejehpdaorih, budugalao jahng yaohalayahba khusihaba, M&E khusibalam lengogorongyah i thangphalangne habakhe dangkhurima. Naisophalangne khusibalam (monitoring system) khe khaikhojenba, Khusihabani bauhyahba sothaniha sohimani gede sgang phalangyahbani habaha, budugalao yaohalayahba khusihaba ha khahjahng mujang nangjaoyahraoni phantha bublimasiha odeh gorongtham ronphaiyahba khusihabani basaoha haphaini nangjaomah khe khnaririmane. Khusiphanang dangjohm naisophalanghi Khusi dangpha langyahba khe phunuyahba khebo tribalrao odeh baitham graojma khnarilam gedenising gibijahng maiyahba rajiraoni nangjaomah khe naihi braha naiphumani lama baigodu oraha phinja phinja naisoma.

#### **Dukhuhadi khainsumah Naisone Lamahkhaikho (Grievance Redress Mechanism)**

Rajirao labuyahba gibi gibi khainsumah khe gainsongma ajaoma, olaining khusi dangjurima odeh khusi jarisoma ni basaoha, eboh yaohalayahba khusihaba khah ridaomani graoh ridu. Dukhuhadi khainsumah Naisone Lamahkhaikho haba khe khusi phananghi dingriphunang, yaoha glaiyahba rehphi khainsulai; odeh dini dakhna electronic jahng web ha haiyahba; luguha mobile telephone buthu ni lamah gedenising. Eboh Khusihaba khusijagniyahba mai-gahyah rao (beneficiaries) ni dophajaoba-dophajaoya nangjaomah khnane lamah, eboh jahngning rajiraoni dophajaoba-dophajaoya graoh khe maiphunang, mobile jahng sainlaihi, rajinikhusi dangriphubani yahonha. Boh ni basaohabo, sgannising riyahba basain bisingha khusijarimani, dophayahba dangkhobedehp ha asaba khnariyaba khainsulai khe rehpkhurima, bojohm khlairima odeh khainsulai khe gibiningthihi rehpsgang (forward) haihane, beseng nangyah i sainlaiphuthani bonoh (toll free call centre) khururima. Gajain haphai sosibo tribalrao eboh sorkari juruyahba mailam khe bonsine maiphumani hohk jariphugothai phasa khlairima. Raji (state) ha odeh Autonomous Council magni belehp habo RTPS hairimani bonoh (delivery unit) sainphrong, rajirao rehpkhuriyahba khainsumani graobonoh khe naiphalangma. Sainrikhi odeh dukhuhadi khainsulai maiyahbani phinja phinja, bedehhe jakha-jaya basaomithiphuya odeh gajaigirihi khusi dangmani bubli khayahba eboh buthuni basaoha khusihaba dangyahba khe naithaima, suthaima.